



Connective Cities virtual Dialogue Event

Asset Management to Optimize Water and Wastewater Infrastructure

30 November 2020 – 2 December 2020

Virtual sessions:	Time:	Links:
30th November 2020	10:00 – 13:30 CET	WebEx: Join the Meeting Here
1st December 2020	10:00 – 13:30 CET	WebEx: Join the Meeting Here
2nd December 2020	10:00 – 13:30 CET	WebEx: Join the Meeting Here

Event Platform:

EG-Community

Participating Institutions

Bahir Dar Water Supply and Sewerage Service, Ethiopia
Bethlehem Municipal Council, Water & Sanitation Authority, Palestinian Territories
Bethlehem Water Supply & Sewerage Authority, Palestinian Territories
Consulaqua Hamburg Beratungsgesellschaft MBH, Germany
HAMBURG WASSER, Germany
hanseWasser Bremen GmbH, Germany
Hebron Municipality, Palestinian Territories
Jifna Council, Palestinian Territories
Nablus Municipality, Water and Sanitation Department, Palestinian Territories
Nyeri Water and Sanitation Company (NYEWASCO), Kenya
PRO-UTILITY Limited, Uganda
Songea Water Supply and Sanitation Authority, Tanzania
Stadtentwässerung Dresden GmbH, Germany
Stadtentwässerungsbetriebe Köln AöR, Germany

Partners of Connective Cities



Commissioned by



Federal Ministry
for Economic Cooperation
and Development

In cooperation with:



Agenda - Connective Cities virtual Dialogue Event

Day 1: Monday, 30th November 2020

(Time Zone CET)

Time	Agenda	Contents
From 09:30	Log in and registration of participants	Join the Meeting Here
10:00	Welcome & Introduction	<p>Opening remarks <i>Alexander Wagner & Salomé Bravo-Ortega, Connective Cities</i></p> <p>Introduction of participants and programme overview <i>Birgit Laue, Moderator</i></p>
10:30	Welcome & Technical Keynotes	<p>Welcome Address II & General Overview <i>Ingo Hannemann, CEO, Hamburg Wasser</i></p> <p>Asset Management to optimize water and wastewater infrastructure, an international perspective <i>Winifred Nabakiibi, ROCKBlue Board Member & Director Institutional Development Services at PRO-UTILITY Limited</i></p>
11:10	Gallery Walk	Short pitches on the upcoming good practices' presentations
11:30	Short meal break / offline break	
12:00	Practitioners' exchange in working groups	Short introduction and in-depth presentations of good practices
<u>Working group A</u> Strategic Asset Management		<u>Working group B</u> Practical Asset Management I
1) Asset Simulation, Hamburg Wasser 2) Asset Management for provision of water supply and wastewater disposal services in Songea municipality, Songea Water Supply and Sanitation Authority 3) Developing a holistic and generally accepted asset management system, HanseWasser		1) Implementation of AM in Network O+M, Hamburg Wasser 2) Non-revenue water (NRW) Diagnosis and Reduction Strategies in WSSA, Bethlehem WSSA 3) Standardization Asset informations, Stadtentwässerungsbetriebe Köln
13:10	Presentation of the results of the working groups	One representative per working group reports back the key points presented to the plenary
13:25	5-minute wrap-up	
13:30	End of day 1	

Partners of Connective Cities



Commissioned by



In cooperation with:



Day 2: Tuesday, 1st December 2020**(Time Zone CET)**

Time	Agenda	Contents
08:30 to 09:30	Virtual coffee room (optional)	Join the Meeting Here
from 09:45	Log-in of participants	Join the Meeting Here
10:00	Welcome Day 2	
	Short introduction to peer-to-peer consultation, formulation of challenges for the peer-to-peer sessions and setting up of working groups	
	Practitioners identify individual issues from their practical work, e.g. challenges they are facing, projects they are planning, success factors or constraints. In a peer-to-peer advisory session in small focus groups, participants will give their feedback, ideas and remarks on the presented issues. In this part, participants receive inputs to their practical challenges, formulate recommendations for further action and thus achieve a direct benefit for their daily work.	
10:30	Peer-to-peer session I in 4 working groups	Discussion and consultation in small groups: How to cope with individual challenges
11:30	Short meal break / offline break	
12:00	Peer-to-peer session II in 4 working groups	Discussion and consultation in small groups: How to cope with individual challenges
13:00	Insights from the peer-to-peer sessions	Exchange on group dynamic and proposed solutions
13:20	10-minute wrap-up	
13:30	End of day 2	

Partners of Connective Cities



Commissioned by



In cooperation with:



Day 3: Wednesday, 2nd December 2020 (Time Zone CET)

Time	Agenda	Contents
08:30 to 09:30	Virtual coffee room (optional)	Join the Meeting Here
from 09:45	Log-in of participants	Join the Meeting Here
10:00	Welcome Day 3	
	Short introduction to the action planning methodology <i>Birgit Laue, Moderator</i>	
	Presentation of Connective Cities <i>Salomé Bravo-Ortega & Alexander Wagner, Connective Cities</i>	
	Virtual side visit to HAMBURG WASSER (Video)	
10:15	Formulation of project ideas and setting up of working groups	
10:45	Action planning in 4 working groups	
12:15	Short meal break / offline break flexible	
12:45	Report back to the plenary	
13:05	Feedback and evaluation of the workshop	
13:20	Next steps and closing remarks	
13:30	End of the virtual Connective Cities Dialogue Event	

Available materials on the event platform EG-Community:

- Final Event Agenda
- Background Paper on Asset Management
- World map of participants “Getting to know each other”
- Connective Cities introductory videos
- Photo Gallery HAMBURG WASSER (side visit I)
- Resources, presentations and materials used during the event

Partners of Connective Cities



Commissioned by



In cooperation with:

