



Virtual Global Exchange

Municipal Response to COVID-19

NOV - DEC
23rd 3rd

**Teaser,
sessions
and speakers**

Connective Cities is a joint venture between the Association of German Cities (Deutscher Städtetag), Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) and Engagement Global / Service Agency Communities in One World. The International Community of Practice for Sustainable Urban Development is commissioned by the German Federal Ministry for Economic Cooperation and Development (BMZ)

Welcome to Connective Cities' Virtual Global Exchange on Municipal Response to **COVID-19**

16

Good
Practices'
Virtual
Events



10

Capacity
Building
Sessions

An unique opportunity among
municipal practitioners to
exchange and reflect on 2020
global good practices that
successfully tackled the pandemic



Virtual exchange of experience and knowledge among municipal practitioners

Interactive presentations of good
practices and experiences /

Peer consulting on municipal
challenges /

Joint reflection on strategic
approaches

Our
Topic
Days

Tuesday 24 th	Public Health	Crisis Management
Wednesday 25 th	Economy and Housing	Education
Thursday 26 th	Digitalization	Crisis Communication
Friday 27 th	Innovation	Green Urban Recovery

+
than

35 cities

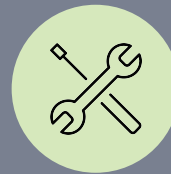
6 world
regions

30 speakers

Strengthen your skills through our 10 “How to” Capacity Building Sessions facilitated by a world class network of experts

NOV - DEC
30th 3rd

Capacity Building Sessions



Capacity Building Capsules for Urban Practitioners

How to...

Design challenges

Innovation methods for tourism

Co-create solutions through Design Thinking

GIS-geospatial analysis for crisis preparedness

Create empathy

Organize and manage virtual events

Use Social Media in a responsible way

Digital tools for non-digital natives

and many more...

Virtual Week 1:

Virtual Exchange and Harvesting Insights

Nov.

Monday
23rd

Opening Session

14:30 -16:30 CET

Welcome Address & Panel Discussion "Cities in Crisis - Challenges and Future of Cities in view of the Pandemic"

[Join >>](#)

Tuesday
24th

Public Health and Crisis Management

8:30 -10:30 CET

Infection chains and mobile testing.

[Join >>](#)



Crisis management and urban public services.

[Join >>](#)



13:15 -13:45 CET

16:30 -18:30 CET

Decision making and communication in crisis situations.

[Join >>](#)



18:45 -19:15 CET

Wednesday
25th

Economic Response, Housing and Education

10:00 -12:00 CET

Economic development agencies in times of Corona - Private sector initiatives.

[Join >>](#)



12:15 -12:45

10:00 -12:00 CET

Tourism sector addressing the pandemic - Working with local municipalities.

[Join >>](#)



14:00 -16:00 CET

Municipalities and their COVID-19 response to local economic development.

[Join >>](#)

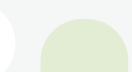


16:00 -16:30 CET

16:30 -18:30 CET

Urban poverty and living conditions: Limiting COVID-19 impacts in densely populated backyard rental areas.

[Join >>](#)



18:45 -19:15 CET

Thursday
26th

Opportunities of Digitalisation and Crisis Communication

10:00 -12:00 CET

Digital literacy and knowhow transfer serving as enablers for pandemic-resilient communities.

[Join >>](#)



12:15 -12:45 CET

14:00 -16:00 CET

Dealing with the digital divide in the time of COVID 19- driven digitalization.

[Join >>](#)



16:00 -16:30 CET

16:30 -18:30 CET

The role of digitalised public services as reactions to the COVID-19 pandemic.

[Join >>](#)



18:30 -19:00 CET

19:00 -21:00 CET

How to reach vulnerable communities with limited access to digital communication means.

[Join >>](#)

Friday
27th

Innovation and Closing Session

10:00 -12:00 CET

Innovation ecosystems in times of crisis – readiness makes the difference.

[Join >>](#)

12:15 -12:45 CET



10:00 -12:00 CET

COVID-19 – A chance for urban green recovery?

[Join >>](#)

14:00 -15:00 CET

Closing: Harvested insights and outlook for week 2.

[Join >>](#)

- Virtual Exchange: 2 hours, Keynote presentations on good practices focussing on the topics of the day.
- Harvesting Insights: 30min-open end, informal conversations hosted by empathetic facilitators. Come and reflect your main takeaways, enjoy peer-to-peer deep listening and advise in an intimate and informal space.
- Capacity Building Capsules: Sign up for 60 min hands-on sessions and the 4 hours solution-development Design Thinking Workshop and get equipped for the upcoming challenges.

Virtual Week 2: Capacity Building Capsules for Urban Practitioners



Nov.

Monday
30th

Capacity Building and Launching the Existing Community of Practice

13:00 -14:00 CET

How to apply innovation methods to local tourism.

[Join >>](#)

13:00 -14:00 CET

How to use #GIS to map out problems and design solutions for transportation and waste.

[Join >>](#)

Launching Community of Practice

15:00 -16:00 CET

Capacity building, solution and solution development workshop.

[Join >>](#)

17:00 -18:00 CET

What is digital literacy and why you need it? How to use social media for citizen communication in a responsible way.

[Join >>](#)

Tuesday
1st

Capacity Building Capsules

10:00 -11:00 CET

How to organize and manage digital events with municipal partners in times of social distancing following seven steps.

[Join >>](#)

11:00 -12:00 CET

How to find and select inclusive and secure digital tools for non digital-natives: Videoconferencing tools, PM tools, Collaboration Tools.

[Join >>](#)

12:00 -13:00 CET

How to co-create solutions for citizens through Public Service Design methods.

[Join >>](#)

16:00 -17:00 CET

How to co-create #TeamEmpathy and positive work culture at my municipal workplace in times of crisis.

[Join >>](#)

18:00 -19:00 CET

How to frame an accurate public challenge and present it to financing bodies (mandatory for participating in next day's design thinking workshop)

[Join >>](#)

Wednesday
2nd

Solution Design Sprint and Capacity Building Capsules

10:00 -11:00 CET

How to frame an accurate public challenge and present it to financing bodies (mandatory for following design thinking workshop)

[Join >>](#)

14:00 -18:00 CET

Design Thinking Workshop: Join a learning by doing workshop to co-create solutions for municipal challenges framed from the harvested insights at the Virtual Exchange Events.

[Join >>](#)

Thursday
3rd

Solution Design Sprint & Capacity Building Capsules

15:00 -17:00 CET

Previous workshop solutions' presentation and information on financing instruments

[Join >>](#)



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