

SOLID WASTE COLLECTION PROBLEMS

- PHYSICAL DIFFICULTIES CAUSED BY STREET AND ROAD STRUCTURE
- HIGH NUMBER OF GARBAGE CONTAINERS AND DEFORMED CONTAINERS
- INSUFFICIENT DATA REGARDING INFRASTRUCTURE SYSTEMS
- PREJUDICE OF PUBLIC



ORGANIZATIONAL SETUP

- FULFILLING THE RESPONSIBILITY OF WASTE COLLECTION PURSUANT TO MUNICIPALITY ACT NO. 5393
- IDENTIFYING SHORTCOMINGS IN WASTE COLLECTION PROGRAM IN LINE WITH REQUESTS RECEIVED BY THE CALL CENTER AND SURVEYS CONDUCTED
- MANAGING THE PROCESS WITH PARTICIPATION OF MUNICIPALITIES, GOVERNMENTAL AGENCIES, AND THE PUBLIC



METHOD AND IMPLEMENTATIONS

- IMPROVING DIALOGS WITH GOVERNMENTAL AGENCIES
- ACTING ON REQUESTS RECEIVED BY THE CALL CENTER
- ESTABLISHING SEPARATE TEAMS FOR EACH TASK
- CONDUCTING FEASIBILITY STUDIES IN THE REGION



RESULTS

- SAVING SPACE IN STREETS AND ROADS
- PROTECTING URBAN AESTHETICS
- AVOIDING AIR AND NOISE POLLUTION
- INCREASED ENVIRONMENTAL AWARENESS



OUTCOMES

- SHEDDING LIGHT ON THE FUTURE THROUGH DATA ANALYSIS
- THE NECESSITY OF IMPROVING COORDINATION WITH GOVERNMENTAL AGENCIES
- THE VALUE OF ORGANIZATIONAL MEMORY IN SUSTAINABLE ENVIRONMENTAL MANAGEMENT



INTEROGRANIZATIONAL COMMUNICATION

- COMPARING PHYSICAL AND SOCIAL CONDITIONS
- IDENTIFYING REQUESTS OF LOCALS
- RESEARCHING THE INFRASTRUCTURE SYSTEM OF THE NEW REGION
- PERFORMING AND ECONOMIC ANALYSIS