

1. Project Overview:

Project / Process Title: The Mayors Award Scheme (MAS) in Tanzania

- **Name/s of the Involved Institution/s:** ALAT, UCLGA, GIZ and EU
- **Project Description and Approach (MAS Process)**



Approach

Includes: Nomination and Application, Assessment and adjudication, Profiling and best practice dissemination, Feedback and capacity building. Follow three Phases:

Preparatory-Setting up of the governance bodies and arrangements; Mobilizing Resources-HR, Partners, service providers; Develop and update of tools and necessary documents (Guidelines, selection criteria for award);

Implementation- collection of information and data at Councils; analysis, verification and processing of information; Voting, assessment and awarding.

Post-implementation-Publication and Dissemination of the Best Practices; Disbursement of incentive and support package to good and underperforming local authorities

1. Project Description *Cont...*

Appreciation of the outstanding performance of the Mayors;

i. Recognition of the outstanding performance-extraordinary commitment/dedication of time, energy and sometimes own resources; and

ii. Reward outstanding achievements flagship projects/Programmes



2. Institutional Setting

- **Legal and Policy Framework:** Decentralisation and Devolution under Local Government Reform in Tanzania.
- The development and management of customised client service charters in the context of service delivery, Local Economic Development and good governance
- **Stakeholders:** ALAT, UCLG-Africa, Local Government Authorities in Tanzania, Development Partners (GIZ, EU), Business Sector/Banking, Academia, Media and Civil Society
- Both Male and Female benefit



3. Starting Point

The main challenge, issue, problem to be addressed

- Subduing Service Delivery and promotion of Local Economic Development and Local Good Governance at the Local Government Authorities in Tanzania,
- Identifying and rewarding Role Models (Mayors/Chairpersons) in the local government management that nurture effective service delivery for the citizens.



4. Outputs

Results: Adoption of a performance-based, service delivery-oriented, citizen-centred local governance system that favours the accountable, participatory and inclusive local governments in Tanzania.

Outcomes/impact: Improved local government service delivery system in Tanzania, which is driven by knowledgeable, skilled, responsive, accountable, efficient and effective local government labour force and political leadership structures that are supportive of active community engagement.



5. Lessons

What are the main lessons learnt in the course of implementation of the good practice?

- Mobilisation of key stakeholders, including both Development Partners, Service Providers and Beneficiaries;
- Identification and acknowledgement of best performing entities and/or persons in supporting local government processes, from among the business sector, academia, media and civil society.
- Promotion of Service Delivery, Local Economic Development and Local Good Governance at lower level of Local Authorities

6. Follow-up Questions

- How to Enhancement Capacity: Individual and institutional capacity remains a key hindrance in Tanzania's Local Service Delivery or Local Economic Development mechanisms- hence need for skills transfer undertakings that includes: Peer Learning, Mentorship and Study Excursions.
- How to promote the motivational inspirational: Through incentives and support packages for good performers and lower achievers- Need stronger partnership and collaboration and effective participation

Impact/outcomes of the MAS for ALAT -pursued the objectives of improved Service Delivery and empowering Local Economic Development and Good Local Governance of LGAs in Tanzania

Recognition of Councils was perceived positively by others hence raised the need of study visits for sharing experiences.