

Konya Metropolitan Municipality



Social Card Project



Background

- Needs of about 135 thousand refugees living the city; healthcare, accommodation, education, unemployment, social integration, language, tracking of ID registration, security
- Maintaining the urban living quality
- Financial and social burden the municipalities face on account of the refugees
- The need of the municipalities to develop projects and benefit from local and foreign funds and sources



Organizational Environment

Social Assistances As a Remedy

- **Social card**
- Bread allowance
- Prepaid Water Card
- Free Urban Public Transport
- Education Assistance Support
- Homecare
- Health Assistance
- Assistance In Cash



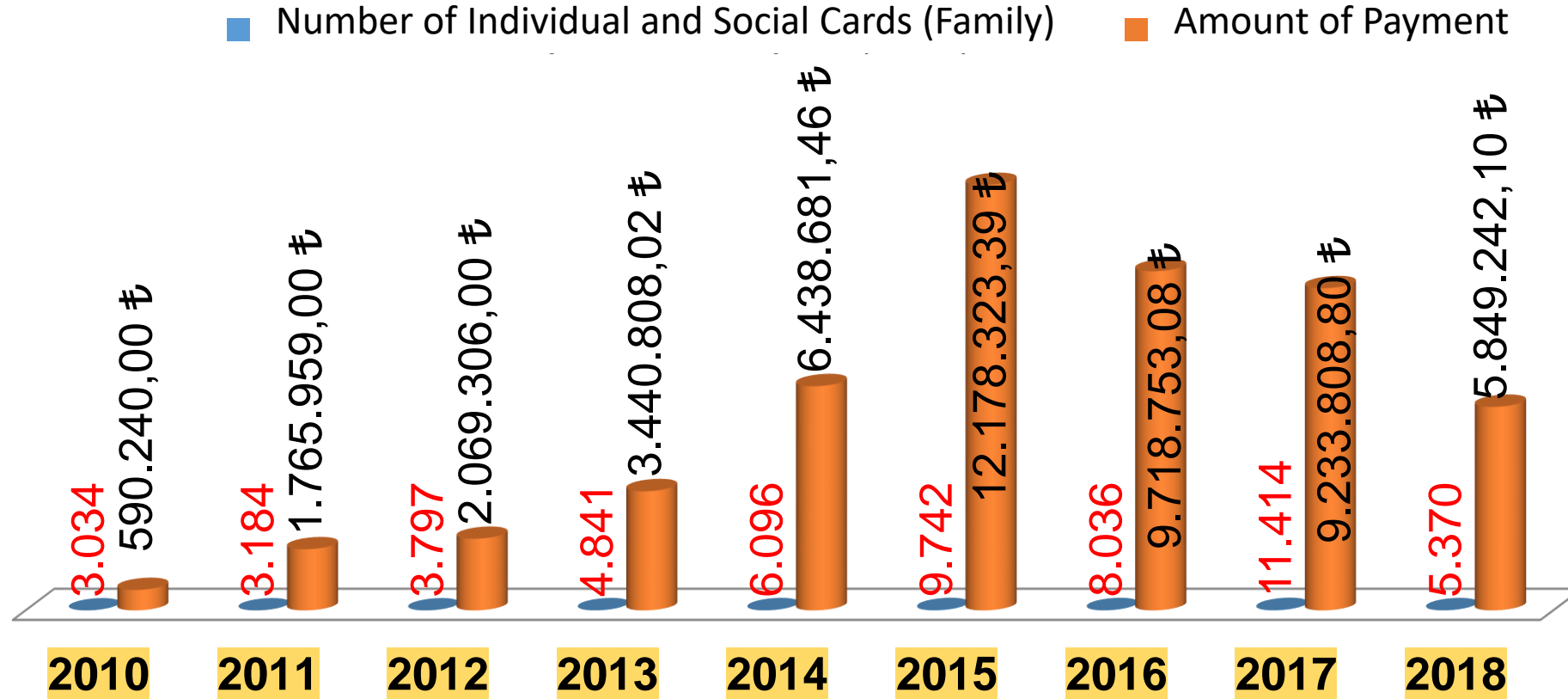
Method

- **Social Card:** It is given to those who have immediate needs but have no social security, no income and are incapable of working at home. It is a modern system which respects human dignity; is easy to use; enables the users to buy the needed food, stationery and cleaning products they choose; employs up-to-date technology.
- Application is filed when individuals are reported to the Health and Social Services Department of our Municipality by the headmen of the neighborhoods, various non-governmental organizations or citizens or when individuals appear in person to file a petition declaring that they are in need.
- Upon the facts established and depending on the circumstances of the family (if the family is need), a decision for assistance will be made in line with the decision of the Municipal assessment commission, which operates according to the provisions of the relevant regulation. Families for which an assistance decision is made are visited periodically and information about the family will be updated.



DELIVERABLES

51,285,121.85 TL to 55,514 Families from 24 countries in 9 years



Lessons

Advantages for Those in Need

- The system minds human dignity
- It is easy to use
- Those who are in need can buy whatever they choose rather than accept whatever is given to them
- Needs are satisfied more quickly
- Services can be received without being limited to working hours and days

Advantages of the Card for the Administration

- It does not bring any additional cost to the Municipality.
- No more storage problems and warehouse operations; it comes with savings on staff.
- The expiry date problem for the provided goods is no more applicable
- Assistance is provided to those who need it in a more efficient way by up-to-date methods.



Transfer

Implementation;

- Transport
- Water utility
- Healthcare and drugs costs
- Educational costs
- And for other financial costs, it may be used.

It may be transferred to various fields upon detection of matters of urgency for the fellow townsmen and of common problems and needs for various groups. The needs and demands should be assessed carefully to be inclusive.

