Integration of Refugees in the Job Market

(a local approach)

Jens Wolf, Samtgemeinde Leinebergland, Germany

Municipalities' Options towards Integration of Refugees and Social Cohesion Nov-08-2018 – Nov-10-2018 / Istanbul, Turkey



Samtgemeinde Leinebergland



Hildesheimer Ausbildungsinitiative

Starting Point

Main challenges:

...general point of view:

- Lack of interfaces / communication to handle immigration flow
- Many different players
- Unclear recognition of qualifications (vocational training / apprenticeship)

...refugee point of view:

- Language- and cultural barrier
- Decreasing motivation with time
- Goals? (e.g.: unskilled labor vs. apprenticeship)
 - → Complex educational system in Germany



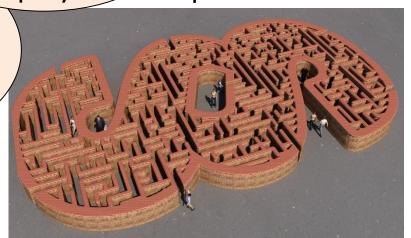
Institutional Setting

Volunteers Aliens Educational **Authority Institutions** Interest Chamber of Groups Industry and Companies Commerce Job-Center **Employers**

- 20+ players
- different jurisdictions
- little time
- lots of new offers for qualification programs
- changing residencestatus / long asylumprocedure



Chamber of Crafts



Approach

Regional – Personal – Professional:

Regional:

- only a local approach is needed anyway (residence obligations!)
- regional decision makers of all stakeholders are present



- Refugees: individual training curriculum / career counseling (w/ small measurable steps!)
- Authorities: existing personal contacts

Professional:

- Need for a full-time "networker"
- Volunteers rarely have a thorough knowledge of the job market, nor the time and/or authority to 'network' and 'make deals'.

Outputs

- Budget for Integration-moderator position
- Definition of and agreement on processes and interfaces
- Follow-up meetings as and when required
- Individual career counseling:
 Define a personal goal and offer one or two ways
 (out of hundreds!) to reach it.
 - → saves time, reduces confusion, increases motivation, makes each step trackable and measurable
- Sub-project "my profile" (standardized folder for every aspect of work-related issues)
- Organization of a job fair and "taster days" for several professions (due to wide range of occupations in Germany)

Lessons Learned

- Integration (in a job market) does not come for free
- Long-Term emphasis on skilled work (Caution: not necessarily what refugees have in mind!)
- Full-time professionals and volunteers complement each other –
 both sides are needed.
- (Local) communication is key!
- "We always did it this way" and "We never did it this way" are categories that won't help. Dare!



The big — Or: This is exactly what we are here for!

Suggested first steps / questions:

- Understanding the different job markets and needs
- Getting a grip on different educational systems and jurisdictions
- Understanding local support structures
 - \rightarrow "As is" vs. "To be"
- How 'local' can we get if at all? (decision-making authority?)
- If this is not transferable at all, how can we still benefit from the general idea? Which parts of the project <u>can</u> we adopt and develop?