



„Extend local public services by mobilizing social engagement and improved co-ordination of district administration.“

Area: 2395.6 km²

Inhabitants: 303.371

Foreigners: 6.500

Foreigners' share: 2%

Asylum seekers: 1.600



The cooperation of the District Bautzen with volunteers and its importance to asylum seekers / refugees



1. Start: Rising numbers of asylum seekers

Year	Number of asylum seekers
2009	307
2014	1.040
2015	3.120
2018	1.588



2014 – protests against asylum accommodations

Xenophobia,
demonstrations for more tolerance



2. Institutions: Years 2009 - 2014

The Immigration Office of the District of Bautzen

- responsible for residence permission

Officer for the Integration:

(as volunteer until 2011)

Anna Piętak-Malinowska

Information,
Advices
for Foreigners



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There were no associations and social institutions for help asylum seekers/ refugees without residence permission



3. Approach: Voluntary alliances

New staff in the district office

2014 – Staff unit – topic: accommodation

2015 – Foreigner's office with 3 areas:

Law

Accommodation

Integration



Cooperation between district administration and volunteers

2014 – Round Tables, language courses, sponsorships, civil offices and childcare

2017 – accommodation offices

2018 - translator



4. Results: Since 2010 different events

Intercultural weeks and
events

2014 – 2018 round tables

Administration, voluntary and other
institutions work together: agreements,
information flow





5. Experience

Formation of voluntary structures

Citizens take care about asylum seekers.

Disadvantage: overstraining of the helpers.

Formation of new administration structures

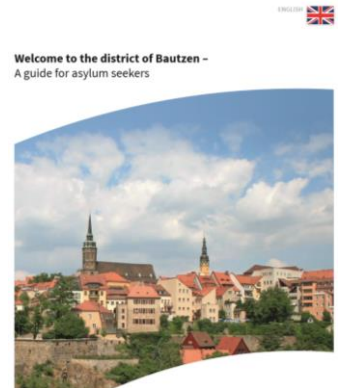
– training courses, better task sharing, cooperation between the offices (job center, employment agency, municipalities), refugees as helpers and administrative staff.

Cooperation with the volunteers

Administration is bound by legal regulations and fixed procedures, the volunteers want to act immediately. Together more successful.



6. Transfer: Administration and volunteers develop common strategy



Welcome to the district of Bautzen –
A guide for asylum seekers

**Information,
low-threshold projects and encounters are important!**